

FIONA KIRKMAN 25.08.2018





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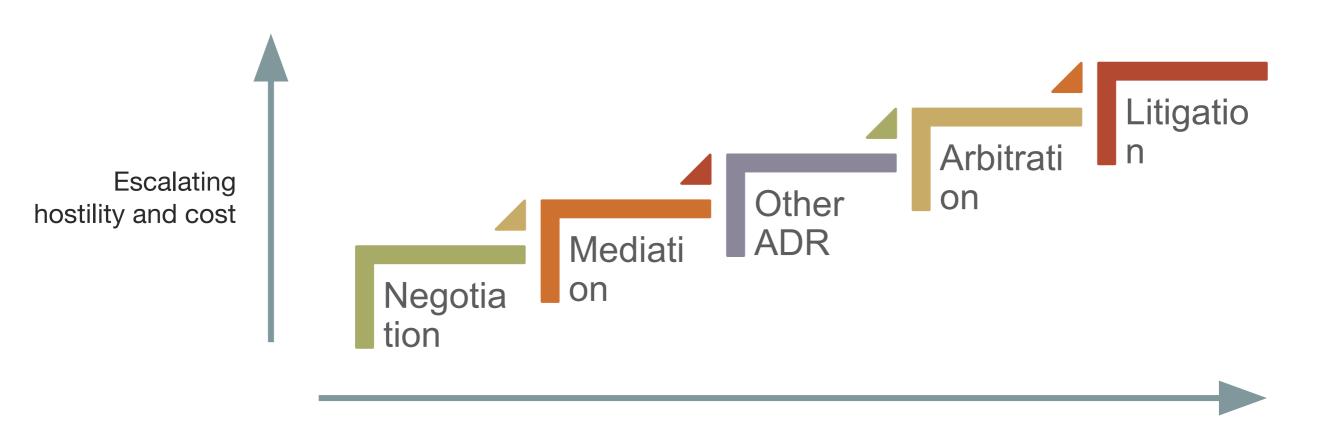


P.A.U.S.E.



P. REPARATION IS THE KEY TO SUCCESS

DISPUTE RESOLUTION OPTIONS



More formal & less control



P. REPARATION IS THE KEY TO SUCCESS



A. FFIRM RELATIONSHIPS



U. NDERSTAND INTERSTS



S. EARCH FOR CREATIVE SOLUTIONS



E. VALUATE OPTIONS & REACH AGREEMENT



QUESTIONS?